

DEPARTMENT OF INSURANCE  
ADMINISTRATION  
ASSISTANT COMMISSIONER

Program Records Retention and Disposition Schedule

The Program Records Retention and Disposition Schedule and retention periods governing the records series listed herein are hereby approved. In accordance with the provisions of Chapters 121 and 132 of the General Statutes of North Carolina, it is agreed that the records of the

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do not and will not have further official use or value for administrative, research, or reference purposes after the respective retention periods specified herein. The N.C. Department of Cultural Resources consents to the destruction or other disposition of these records in accordance with the retention and disposition instructions specified in this schedule. However, records subject to audit or those legally required for ongoing official proceedings must be retained until released from such audits or official proceedings, notwithstanding the instructions of this schedule.

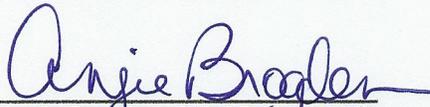
The Department of Insurance and the Department of Cultural Resources agree that certain records series have minimal administrative, reference, or historical value. When the custodian of any official State records certifies to the Department of Cultural Resources that such records have no further use or value for official and administrative business and when the Department certifies that such records appear to have no further use or value for research or reference, then such records may be destroyed or otherwise disposed of by the agency having custody of them. As part of its program operations the Department of Revenue agrees to establish and enforce internal policies. The policy will specify how long those records must be retained and when they must be destroyed.

E-mail messages sent or received by Executive Branch agencies shall be retained for 10 years pursuant to Executive Order No. 18 (issued July 7, 2009 by Governor Beverly Perdue) and as set forth in G1 of the General Schedule for State Agency Records. Any E-mail messages requiring retention longer than 10 years, including those with permanent historical value, shall be designated with specific retention periods in this program records schedule. **Public records including electronic records not listed in this schedule or in the *General Schedule for State Agency Records* are not authorized to be destroyed. The**

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agrees to destroy, transfer or dispose of records in the manner and at the times specified herein. This schedule is to remain in effect until superseded.

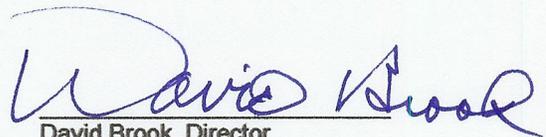
APPROVAL RECOMMENDED



Angie Brogden, Chief Records Officer  
Department of Insurance

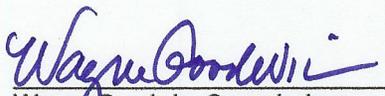


Mark Edwards, Assistant Commissioner  
Department of Insurance

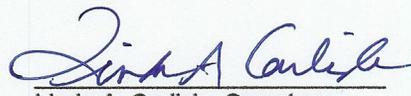


David Brook, Director  
Division of Historical Resources

APPROVED



Wayne Goodwin, Commissioner  
Department of Insurance



Linda A. Carlisle, Secretary  
Department of Cultural Resources

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**ITEM 11638. SPEECHES FILE.** Reference copies of speeches made by the Assistant Commissioner.

**DISPOSITION INSTRUCTIONS:** Item discontinued. Function and records transferred to Administration, Public Information Office, Speeches File, (Item 3376).

**ITEM 11870. CORRESPONDENCE FILE.** Records in paper and electronic formats, including e-mail, of correspondence and memorandums sent and received by the Assistant Commissioner concerning the function and administration of the agency.

**DISPOSITION INSTRUCTIONS:** Transfer paper records to the State Records Center after 5 years. Records will be held for agency in the State Records Center 5 additional years and then transferred to the custody of the Archives. Transfer electronic records, including email, to the State Records Center after 5 years for immediate transfer to the custody of the Archives. Contact the Electronic Records Branch prior to the transfer of any electronic records.